

WARRANTY POLICY CHANGE NOTICE

DATE: Jun 24, 2025

Dear Valued Partner,

We would like to inform you of an update to our product warranty policy.
Effective immediately, the standard warranty for the following products will be **3 years** (unless otherwise specified or covered by a negotiated warranty agreement):

- Industrial Unmanaged Switches
- OS1, OS2, and OS2 PRO Series Switches
- Media Converters
- Routers

These models were previously listed with a 5-year warranty. This change is part of our ongoing efforts to align our service policies more closely with product usage expectations and industry standards.

For more information on the warranty policy for our full product line, please visit:

<https://www.lantechcom.tw/global/eng/support-warranty-policy.html>

If you have any questions or require further clarification, please don't hesitate to reach out.

Thank you for your continued support.

Sincerely,

Lantech Communications Global, Inc.



Amanda Lee

V.P. Sales